### **ReNew Fashion**

## **Terms and Conditions**

#### How it works:

- Call us or come in to book your 1, 2, 3 or 4 week rental period. Fill out the rental agreement (over), sign and pay for your rack hire.
- Drop off days are flexible, with the rental period being 1, 2, 3 or 4 weeks from the date/day of drop off. I
  recommend dropping off in the morning to maximise rental period.
- Gather your quality 50, 25 or 10 items of clothing and shoes or bags. Feel free to share with a friend or two.
   Make sure clothing is clean and ironed. We reserve the right to remove items for sale if they are dirty or damaged and to arrange and steam your clothes as necessary.
- Clearly label and price each item. Each label needs to include your rack number (we will give you this number), the size of the garment and the price you want for it. If you can fit it, write the brand on the label too. Labels can be created yourself or department stores sell them. We can sell labels for a small fee as well.
- You are welcome to pop in and check how your sales are going, I will let you know along the way on the progress of the sales. You can then top up your rack to the maximum number.
- Pick up will be on the last day of your rental before 3pm. Please call or email if you need to negotiate this. A charge of \$20 per day will be deducted from your sales if not picked up on the day.
- 100% or 50% of the money you have made from your sales will be deposited into your nominated bank account within 7 days of the end of your rental period.
- If items from your rack are left behind after your agreement ends, we will let you know and you will have 14 days to collect them before they are donated to charity.

# FAQ:

- Qu How much should I charge for my clothing?
- Ans Although it depends on the brand and style, <u>as a guide</u>; T-shirts \$5 \$20, Dresses \$10 \$50, Jeans/Trousers \$15- \$50, Coats/Jackets \$20 \$50. If it is a new item with tags, 60% of the original price is recommended.
- Qu What if I need to cancel my rack?
- Ans Please let us know as soon as possible.
- Qu What if I don't sell any clothes?
- Ans ReNew Fashion will do our best to promote and sell the clothes in the store, but we cannot guarantee sales.
- Qu Can I discount my rack when I get close to the end of my contract?
- Ans Yes! Great idea! We have 20%, 30% and 50% signs ready to go.
- Qu Can I extend my rack hire for an extra week?
- Ans If we are not booked out, you can extend your rack hire for a second and even a third week, after that, wait two months before rebooking.

#### **Other Important Information**

- All items brought into the store to sell, is at the renter's own risk. We will do our best to keep your items
  safe, but ReNew Fashion takes no responsibility if an item is lost/stolen or if there is a fire, water damage or
  other factors beyond our control, including any damage by customers trying on garments out of our control.
- Swimwear can be sold if new with tags. No underwear is to be sold.
- ReNew Fashion has a strict no refund or exchange policy on any items sold.
- ReNew Fashion will only use their clothing displays and hangers, please do not bring your own.
- If we find an item left behind after your contract period, we will message you and you have 14 days to organise collection. After that time, the item(s) will be donated to a charity.
- ReNew Fashion reserves the right to change these 'Terms and Conditions' at any time

ReNew Fashion Rack No:

" Rental Agreement
\$260 (incl. GST) for 4 weeks of hire. 50 items maximum + four pairs of shoes or bags
\$210 (incl. GST) for 3 weeks of hire. 50 items maximum + four pairs of shoes or bags
\$160 (incl. GST) for 2 weeks of hire. 50 items maximum + four pairs of shoes or bags
\$90 (incl. GST) for 1 week of hire. 50 items maximum + four pairs of shoes or bags
\$145 half rack (incl. GST) for 4 weeks of hire. 25 items maximum on a shared rack + 2 pairs o shoes or bags.
\$115 half rack (incl. GST) for 3 weeks of hire. 25 items maximum on a shared rack + 2 pairs of shoes or bags.
\$85 half rack (incl. GST) for 2 weeks of hire. 25 items maximum on a shared rack + 2 pairs of shoes or bags.
\$55 half rack (incl. GST) for 1 week of hire. 25 items maximum on a shared rack + 2 pairs of shoes or bags.
+ 2% transaction fee on sales
50, 25 or 10 items on commission for 1 or 2 weeks maximum – 50% Commission
Delivery date Pick up date
I (print full name) have read and understood the terms and conditions of ReNew Fashion.
I consent to my clothes being used in online promotional activities and that my first name may be used / I would prefer another name be used (select one).
Please provide your bank account details so we can deposit 100% of your sales within 7 days of the end of your rental period.
Account Name
BSB: Acc No.:
Signature Date
Please provide your phone number in case we need to contact you
Please provide a family member or friend's contact number
(All information you provide is strictly confidential and will not be used for any other purposes.